Global Emergency Resources
HC Standard® Web Access

------ *SILVERLIGHT QUICK TIPS* ------

MARYLAND INSTITUTE FOR EMERGENCY MEDICAL SERVICES SYSTEM (MIEMSS)
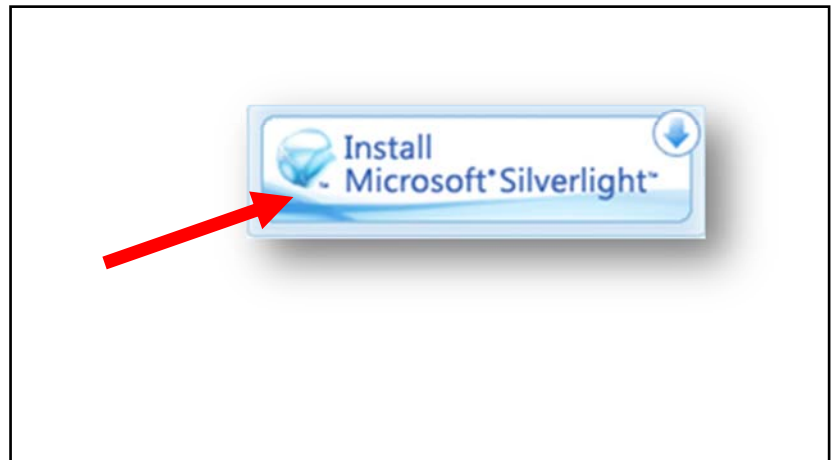
November, 2009

SUMMARY

In order to operate HC Standard® (the new FRED & CHATS System at MIEMSS), you may need to download an application called Silverlight from Microsoft. This is a quick reference on how to install Microsoft Silverlight on your system.

Please note: Your System Administrator may have to grant authorization to download this application.
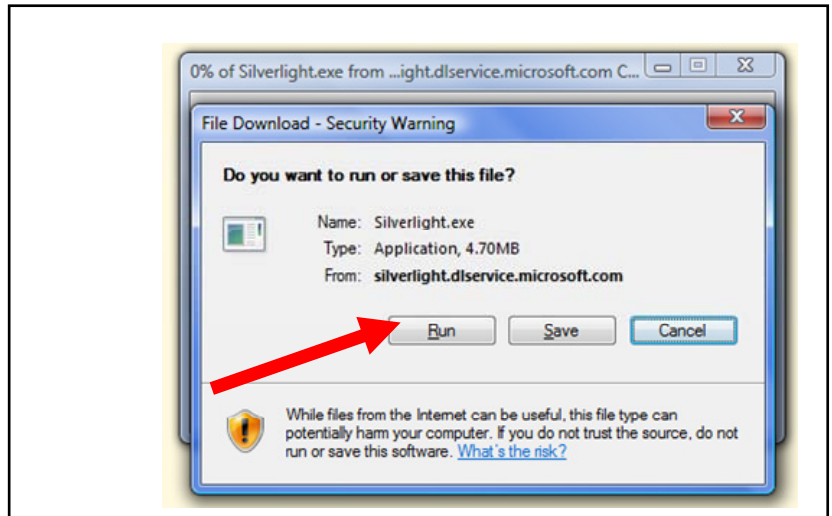
HOW TO INSTALL

STEP ① :

If you have not previously installed Silverlight, after attempting to log in to HC Standard® Web, you may see this button. If his appears on your screen you should click on it.
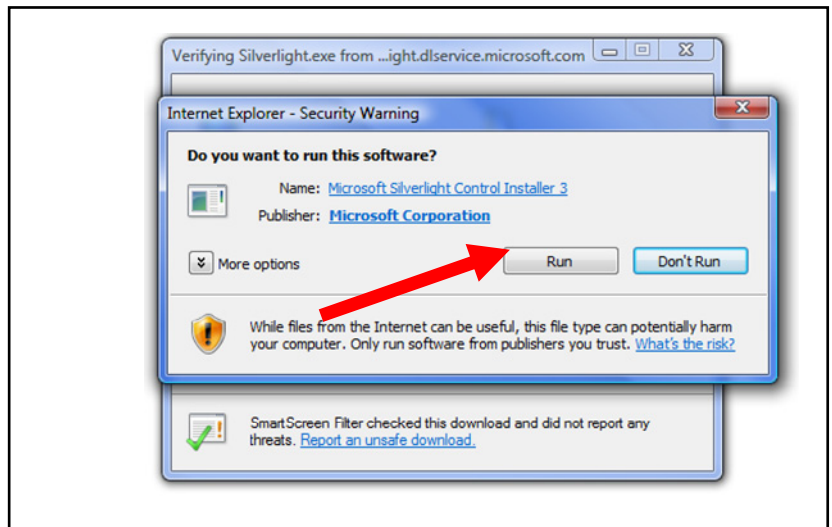
STEP (2) :

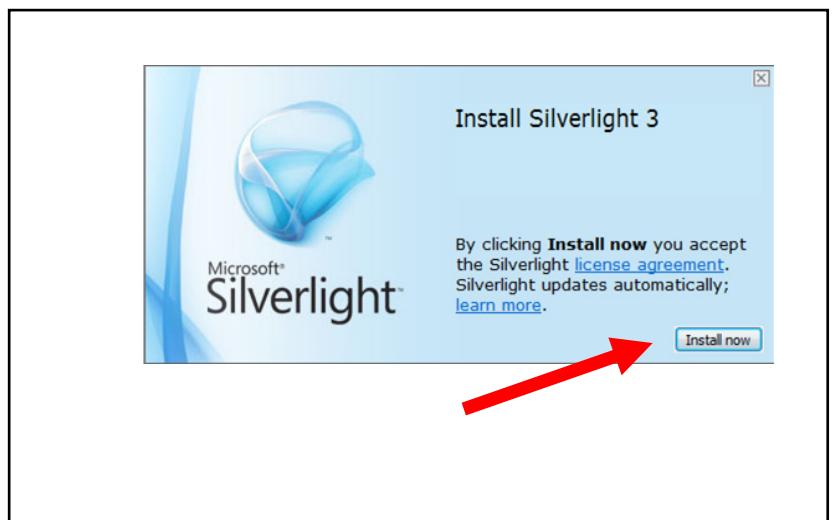Click **Run** to download and install the software.

STEP (3) :

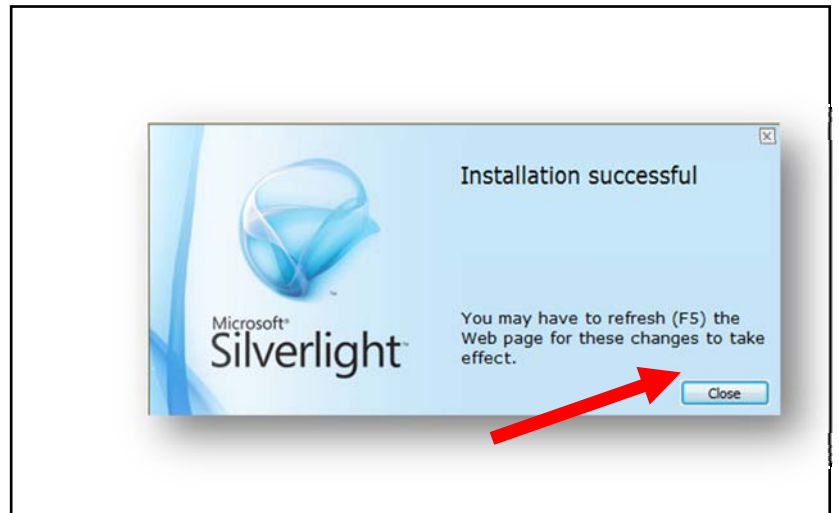When the software has downloaded, you will be prompted to install it. Click **Run**.

STEP (4) :

You will see this screen next. Click **Install Now**.

HC Standard® Web Access --- MIEMSS User Training Guide

STEP ⑤ :

Silverlight will automatically install and you will see the following message. Click **Close**

STEP ⑥ :

Your web browser will also take you to the HC Standard® Web Log-In Screen.

If you require further information on logging in and operating HC Standard® Web then consult *HC Standard® Web Quick Hints.*