MIEMSS Presents Annual EMS Awards

Forty-one years ago, President Gerald Ford signed the first official National Emergency Medical Services proclamation, recognizing the accomplishments of EMS providers and establishing the first National EMS Week. For many years, MIEMSS has held an annual award ceremony during EMS Week to recognize groups and individuals that have made extraordinary accomplishments in the service of prehospital care in 2013. This year’s EMS Week theme is “Dedicated. For Life.”, which is undeniably reflected in Maryland’s EMS providers. MIEMSS is pleased to announce the twenty-three 2014 winners for the Maryland Star of Life Awards. For the May 21, 2014, awards ceremony, Maryland Governor Martin O’Malley provided two Proclamations, one recognizing EMS Week as May 18 – 24 and a second naming May 21, 2014, as EMS for Children Day.

This year the EMS for Children state and national program, a national initiative designed to reduce childhood death and disability due to severe illness or injury, also celebrates its 30th anniversary. The 2014 theme is: “Then, Now, Imagine...Honoring the Past, Experiencing the Present, and Visualizing the Future.” As part of this program, several children and youth in Maryland that have demonstrated the Steps to Take in an Emergency or Ways to be Better Prepared for an Emergency receive “Right Care When It Counts” awards. This is the eleventh year that MIEMSS has conducted this award program.

The Right Care When It Counts Awards were presented during the first part of the two-part ceremony that took place at the Miller Senate Office Building in Annapolis. Five impressive young children received a Right Care award this year.

Lauren Hontz received an award for helping her family start “Lauren’s Luggage,” an organization that provides blankets, stuffed animals, and other comforting and necessary items for families whose lives have been disrupted by a disaster. Lauren was nine years old when her home was destroyed by a fire, forcing her and her family to leave behind the most basic necessities. It was this experience that inspired Lauren to want to give back to those in need after a disaster by providing things normally taken for granted.

Brayden Mitchell was 7 years old when he made a frantic phone call to 9-1-1 because his mother was having extreme call because his mother was having extreme
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difficulty breathing. Although he was very concerned for her well-being, Brayden was able to stay calm and provide the dispatcher with all the required information in order to get units to the location quickly.

Six-year-old Kenneth Watson called 9-1-1 for his mother who was having a significant seizure that left her unable to communicate or call for assistance. He was extremely knowledgeable of his mother’s medical history, providing the dispatcher with important information for getting help to her quickly.

Kenneth also followed pre-arrival instructions that prevented his mother from suffering further injury to herself until EMS arrived.

Siblings C.J. Cooksey and Carlee Cooksey, who are 14 and 10 respectively, have volunteered much of their time at the Leonardtown Volunteer Rescue Squad helping with daily duties and with emergency drills. Both C.J. and Carlee have taken training in high-performance CPR; C.J. was able to earn his certificate and, when she’s of age, Carlee will also take the certification test for her CPR card.

For the second part of the program, MIEMSS Acting Co-Executive Directors Patricia Gainer and Dr. Richard Alcorta presented 23 groups and individuals with the Maryland Stars of Life Awards in several categories. First, the Star of Life Award, given to individual(s) or teams for an outstanding rescue, was presented to 13 fire/rescue/EMS companies from Frederick County that extricated and treated a construction worker trapped in a trench. The following companies and jurisdictional programs each received a Star of Life Award:

- New Market Volunteer Fire Company
- United Steam Engine Company #3
- Walkersville Volunteer Fire Company
- Walkersville Volunteer Rescue
- Fort Detrick Fire and Emergency Services
- Independent Hose Company
- Citizens Truck Company
- Spring Ridge Fire Station
- Libertytown Volunteer Fire Department
- Frederick County Division of Fire and Rescue Services
- Frederick County Advanced Technical Rescue Team
- Howard County Department of Fire and Rescue Services
- Montgomery County Fire and Rescue Services

On September 24, 2013, an excavation crew was working to relocate a water main in Frederick County. A 9-1-1 caller reported that a person was pinned in a trench between two pipes and the trench was rapidly filling with water. By the time rescue personnel arrived, ballast had washed around the patient to his waist from the bottom of the trench. Water continued to fill the trench, and despite excavation efforts, reached the patient’s chin. He was in and out of consciousness and hypothermic and needed a self-contained breathing apparatus to protect his airway from the rising water.

Crews used pumps to slow the rising water while the excavation company increased the opening at the end of the trench to allow more water to run away from the patient. Once a shoring system was in place, providers were able to assess and treat the patient and begin extrication. Although one leg was...
He had suffered significant blood loss from a venous bleed and acute respiratory failure, but was able to be discharged 15 days after the incident.

Next to receive awards were William Kenney, Alexander Ketner, and Robert Lowmiller, who were chosen to each receive an EMS Citizen Award. They were riding a school bus on March 15, 2013, when it was involved in a serious crash with a motor vehicle. Mr. Kenney, aged 17 at the time, was a fire/rescue EMS student and rescue squad volunteer, and he did not hesitate to act. He took action to ensure the safety of his fellow students and the bus driver, assessing for injuries. He gathered the first aid kit from the bus and attempted to aid the driver of the vehicle, who had been ejected during the collision. Mr. Ketner called 9-1-1, explaining the situation and staying on the line until help arrived. Mr. Lowmiller remained on the bus, calming his fellow students and keeping them safe. Mr. Kenney, Mr. Ketner, and Mr. Lowmiller displayed bravery, critical thinking, quick response, compassion, caring, and heroism. Mr. Kenney has since gone on to become a Maryland EMT.

Jeremy Chism, EMT-IVT, was presented with MIEMSS Director’s Award for Excellence in EMS. In December 2013 a call was dispatched to police and EMS for a possible domestic dispute. EMT-IVT Jeremy Chism, a member of the Valley Lee Fire Department and Rescue Squad responded from his nearby home, finding an injured woman lying in the middle of the street. EMT-IVT Chism immediately recognized that the patient had suffered a laceration to her neck and she was bleeding profusely. He placed light pressure over her wound, positioning her head in such a way to stop the bleeding and enabling her to breathe without restriction while awaiting the arrival of ground transportation. EMT-IVT Chism maintained this position while accompanying the patient to St. Mary’s Hospital (MedStar) where she required immediate life-saving intervention and stabilization. EMT-IVT Chism was selected for this award because his quick action and tenacity directly saved this patient’s life.

The Maryland State Police Aviation Command AW-139 Helicopter Transition Program received this year’s Outstanding EMS Program Award for implementing the strategies of the Maryland State Police Aviation Command (MSPAC) Helicopter Technical Procurement Team in order to produce the safest, most modern, and efficient medevac program in the United States. This team formalized and implemented computerized risk matrix; adopted FAA Part 135 guidelines for

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weather and en-route decision point, scenario-based crew training and evaluation; provided certification training for SYSCOM personnel; and completed new aircraft safety training modules. Aviation sections in Southern Maryland, Salisbury, Frederick, and Easton have already transitioned to the new helicopters and Baltimore, Cumberland, and Washington sections are scheduled to be complete in the near future.

The Emergency Medical Dispatcher Provider of the year award went to Emergency Communications Supervisor (ECS) Michael Munshaur of the Carroll County Office of Public Safety Support Services. On April 21, 2013, the actions of 37-year veteran ECS Munshaur helped save the life of a 2-year-old who was pinned underneath a tractor in a creek. Although the 9-1-1 caller was screaming in panic, ECS Munshaur was able to determine the nature of the incident and obtain location information through Phase II technology. He was able to calm the caller enough to verify the address and direct CPR. The young patient was seriously injured, but fully recovered thanks in large part to ECS Munshaur’s calm demeanor and professionalism. The young patient and his family attended the awards ceremony to show their appreciation to ECS Munshaur.

MIEMSS’ Emergency Medical Services Provider of the Year was EMT Francis Allen Griffin IV, a Captain at the Benedict Volunteer Fire Department and Rescue Squad Inc. EMT Griffin was selected for demonstrating outstanding merit in his position. Capt. Griffin is in charge of training, supplies, maintenance, and various daily operations, keeps the public up-to-date by posting stories on the eMeds website, trains others on the eMeds® reporting tool, and is well respected and appreciated in his community.

The EMS for Children Award was presented to Joseph L. Wright, MD, MPH, FAAP for his decades of commitment to the emergency care of children in Maryland. Until early 2014 Dr. Wright was the Associate Medical Director for Children at MIEMSS and a member of the pediatric emergency medicine division at Children’s National Health System. Dr. Wright has shared his knowledge through state and regional EMS conferences across Maryland, serving as liaison for EMSC interagency collaborations, serving on several (Continued on page 5)

Alexander Ketner (center left), William Kenney (center), and Robert Lowmiller (center right) each received a Maryland EMS Citizen Award. The awardees are shown here with MIEMSS Co-Executive Directors Pat Gainer (left) and Dr. Richard L. Alcorta (right). EMT-IVT Jeremy Chism (center) is this year’s recipient of the MIEMSS Director’s Award for Excellence in EMS. He is joined by MIEMSS Co-Executive Directors Dr. Richard L. Alcorta (left) and Pat Gainer (right).

MIEMSS Co-Executive Directors Pat Gainer (far left) and Dr. Richard L. Alcorta (far right) stand with representatives of the Maryland State Police Aviation Command AW-139 Helicopter Transition Program, this year’s recipient of the Outstanding EMS Program Award.
research projects, and delivering expert testimony before the Maryland Legislature and Congress to promote injury prevention for children and youth. Dr. Wright has received recognition for his advocacy work throughout his career, including the Shining Star award from the Los Angeles-based Starlight Foundation for outstanding community service and has been inducted into Delta Omega, the nation’s public health honor society. He has published over 80 articles in professional peer-reviewed journals and served as the guest editor for Clinical Pediatric Emergency Medicine. Beginning in June 2014, Dr. Wright will chair the Howard University Department of Pediatrics.

Next, the Maryland EMS for Geriatrics Award was presented to Riderwood Retirement Community for its dedicated team of professionals that serve the emergency care needs for over 2,500 residents. Riderwood ensures that their team of 45 employees, most of who are EMTs and paramedics, respond to the average 150 medical assistance calls per month with extensive knowledge and compassion. Recertification training for providers is even provided on the community grounds.

Beyond emergency services, Riderwood’s Security and EMS Teams are involved in three other endeavors that contribute to the wellness and comfort of residents and their families: free blood pressure screening, daily latch checks throughout the campus, and an ambulance service to and from local health care facilities. According to their nomination form, Dr. Eugenio Machado, Medical Director of Riderwood, has noted that campus providers are well-educated about MIEMSS protocols, their knowledge of clinical acumen is impressive, and their resident care is unparalleled.

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The Leon W. Hayes Award for Excellence in EMS, given for lifetime achievement in EMS, was presented to Paramedic Shari Donoway, a career paramedic with the Delmar Volunteer Fire Department, a role she has held since the career program was created. Prior to her career service, she was a volunteer with the department. Shari also works part time with many other companies on the Eastern Shore and serves on the Peninsula Regional Medical Center Advisory Board. Paramedic Donoway is an instructor with the Maryland Fire and Rescue Institute and the American Heart Association as well as a paramedic preceptor with WorWic Community College. She is a consummate professional, a terrific instructor, and a passionate provider and has given her life to providing EMS care to her Eastern Shore community. Paramedic Donoway exemplifies EMS provider service at the highest level, and MIEMSS congratulates her on her stellar career.

All the 2014 award winners are well-deserving and we deeply appreciate their commitment and service to EMS. MIEMSS would also like to acknowledge and thank all Maryland’s EMS providers, who have demonstrated why they are “Dedicated. For Life.”

Public Safety Program Kicked Off in May

Buckle Up Maryland – Day and Night...It’s the Law

The Click It or Ticket Campaign for 2014 emphasizes the importance of the partnership between enforcement and education with a continual target on nighttime seat belt use. In a joint memo to Maryland’s EMS, fire, and rescue community, MIEMSS Co-Executive Directors Richard Alcorta, MD, FACEP and Patricia Gainer, JD, MPA and MSFA President Jacqueline Olson recently asked every EMS, fire, and rescue company to display their BUCKLE UP banners provided by MIEMSS.

Seatbelts are the single most effective way to save lives on Maryland’s roads. MIEMSS thanks you for assisting in this important public safety campaign.
MIEMSS Moves to NREMT Testing for Initial BLS Certification

As part of our effort to provide the best available evaluation of potential EMR and EMT providers, MIEMSS will begin using the National Registry of Emergency Medical Technicians (NREMT) for the cognitive portion of the State examination process for initial BLS certification. The NREMT cognitive examination is administered on a computer at an approved testing site through Pearson VUE testing centers. The examination is administered through computer adaptive testing, which evaluates each individual candidate on his or her ability to answer a question, adapting the next question to the candidate’s skill level. This testing method is a more accurate way to assess competency as an EMR or EMT. The switch to the NREMT cognitive examination for initial certification will begin with BLS classes starting in fall 2014. The practical examination process will continue as it is currently administered: the EMR practical will be tested as part of the course and the EMT practical will be tested through MIEMSS Office of Licensure and Certification.

It is important to note that this change only affects candidates for initial certification, not providers that currently hold a Maryland BLS certification. Providers that achieve certification in Maryland at the BLS level through NREMT testing are not required to keep their NREMT certification in order to maintain their Maryland EMR or EMT certification. Nor are current BLS providers required to obtain NREMT. The current 12-hour refresher for EMR and 24-hour refresher for EMT requirements stay in place for provider renewals at the BLS level.

Several steps have already been or will be implemented over the next few months to prepare for the transition to initial BLS cognitive exam testing through NREMT. First, additional Pearson VUE test sites were selected to accommodate both new BLS testers as well as ALS candidates already using NREMT. Currently, five test sites are located in Maryland: Baltimore/Woodlawn, Bethesda, Columbia, Garrett, and Salisbury. Effective July 1, Anne Arundel/Arnold, Cecil/Northeast, Cumberland, and La Plata will be added. Additionally, a request has been sent to NREMT to add Hagerstown Community College as a testing site. Candidates may go to any approved NREMT test site, including out-of-state, if it is more convenient. In the next few months, MIEMSS will register teaching agencies with NREMT to sign-off for course completion at the EMR and EMT level, provide assistance to teaching agencies new to the NREMT process, and develop tools for students on how to register for NREMT.

BLS candidates that will test at the NREMT level need to take the following steps.

1. The EMR/EMT student will successfully complete a course through an EMS Board–approved educational program.
2. The student will need to register with NREMT.org for testing, ideally no later than three weeks before course completion.
3. The educational program will sign-off the student as successfully completing the course.
4. The educational program will arrange for the EMT practical examination. For EMR candidates, the teaching agency will administer the practical exam and forward the results to MIEMSS.

After all required certification applications have been submitted to MIEMSS by the teaching agency, and the candidate has successfully completed the practical examination process, the candidate will be signed-off as successfully completing the practical exam by MIEMSS on the NREMT website. This then releases the letter to take the cognitive exam. The NREMT charges each candidate to take the test; MIEMSS will provide payment to the NREMT to cover the cost of one test for each candidate eligible to take the BLS test.

As we progress through this new process, do not hesitate to contact the Office of Licensure and Certification at 1-800-762-7157 if you need assistance or have any questions.

Fourth MSP Aviation Section Receives New AW-139 Helicopter

The Southern Maryland Section of the Maryland State Police Aviation Command marked the commencement of its full-service mission operation of the new AgustaWestland 139 helicopter on May 14, 2014. Trooper 7 is based out of this section, which is located in Hollywood in St. Mary’s County. Maryland State Police expect to implement the AW-139 helicopters in the remaining three sections, Baltimore, Cumberland, and Washington, in the near future.

Guests get ready to cut the ribbon at the May 14, 2014, commencement of the new AW-139 helicopter at the Trooper 7 section in Southern Maryland. Pictured left to right are Major Frank B. Lioi, Col. Marcus L. Brown, MSFA President Jackie Olson, Delegate John L. Bohanan, Jr., Retired Rear Admiral Steven Eastburg, President of the Board of County Commissioners of St. Mary’s County Jack Russell, St. Mary’s County Commissioner Larry Jarboe, MIEMSS Co-Executive Director Pat Gainer, and US Park Police Acting Chief Robert Maclean.
National EMS Memorial Bike Ride Comes Through Maryland

On Friday, May 23, 2014, the National EMS Memorial Bike Ride (NEMSMBR), a group of 85 EMS workers and 12 support vehicles from around the country, stopped to hold a ceremony at the Babe Ruth Plaza at Camden Yards on their way to Alexandria, Virginia. This was the seventh and final day of the ride that left Boston, Massachusetts, on May 19, 2014.

The brief ceremony at Camden Yards entailed reading the names of those EMS providers that have given the ultimate sacrifice. The National EMS Memorial Bike Ride honors EMS personnel by organizing and implementing long distance cycling events that memorialize and celebrate the lives of those who serve every day, those who have become sick or injured while performing their duties, and those who have died in the line of duty. The objectives of the bike ride are:

- Remember EMS workers who have died in the line of duty
- Raise public awareness about line of duty deaths and disabilities in the EMS profession
- Honor EMS workers who continue to work despite dangerous safety conditions
- Advocate for a national tracking of injuries, near misses, and a line of duty deaths in EMS
- Provide a safe, friendly, and supportive environment for registered participants to bicycle
- Promote healthy lifestyles for EMS providers through physical activity and nutrition

Additional information on the Bike Ride can be found at [www.muddyangels.com](http://www.muddyangels.com).

On May 23, 2014, a ceremony, as part of the National EMS Memorial Bike Ride, at the Babe Ruth Plaza at Camden Yards (left photo) took place to honor and remember EMS professionals who have made the ultimate sacrifice. In the right photo, pictured left to right, President of the Muddy Angels Mark Hawkins, MIEMSS Chief of Field Operations John Donohue, Deputy Chief of EMS Mark Fletcher of the Baltimore City Fire Department, Muddy Angels Past Secretary and 2014 EMS Memorial Bike Ride Coordinator Jules Scadden, and Assistant Chief Jeffrey Segal of the Baltimore City Fire Department were some of the leaders that attended this annual ceremony.

MIEMSS Employee Receives Award from Baltimore City

MIEMSS Assistant Attorney General Sarah M. Sette recently received a Certificate of Recognition naming her one of Baltimore’s Top 25 Neighborhood Moms of 2014. AAG Sette was honored for her work with the Arcadia Improvement Association, associated with a neighborhood in northeastern Baltimore City.

SAVE THE DATE!

Peninsula Regional Medical Center

24th Annual Trauma Conference: Topics in Trauma

September 26, 2014

Clarion Resort and Hotel
Ocean City, MD

Registration will be available August 11
Operation Hire: Maryland’s 100 Day Veteran Hiring Challenge Begins

In keeping with the commitment to support veteran employment, Governor Martin O’Malley and Lt. Governor Anthony Brown announced a statewide campaign encouraging employers to hire Maryland veterans. Operation Hire: Maryland’s 100 Day Veteran Hiring Challenge will begin on June 1 and continue through September 9. MIEMSS is participating in the hiring challenge and encourages all of Maryland’s EMS Jurisdictional Programs to be a part of this worthwhile endeavor in hiring our veteran EMS providers. Businesses and agencies can visit the Operation Hire website (see below) for more information and to register as a participant. Hiring toolkits and veteran employment resources are available online and, for 100 days, the Maryland Department of Veterans Affairs will share participant information and track hiring. State and local agencies and private businesses are encouraged to participate in Operation Hire by incorporating or expanding upon established veteran-friendly hiring initiatives.

“Veterans bring remarkable skill sets and qualities to our civilian work environment. They display fierce loyalties and commitment, a strong work ethic, excellent problem solving capabilities, and technical training,” said Governor O’Malley. “Supporting veteran employment is not only good for our veterans and their families, it is good for our communities and our businesses. Today, I challenge our state and local agencies, as well as private businesses, to participate in Operation Hire.”

“While we owe them a debt we can never fully repay, Operation Hire will play a critical role in supporting the men and women who have given so much for our state and for our nation,” said Lt. Governor Brown. “As we continue to grow our economy and create jobs faster than any other state in our region, we must remain committed to ensuring that our Veterans can use the skills they learned defending our country to compete for good, Middle Class jobs throughout our state.”

Operation Hire builds on the efforts of the O’Malley-Brown Administration to serve Maryland’s veterans. Last year, the O’Malley-Brown Administration proposed and the General Assembly passed the Veterans Full Employment Act of 2013, which removes certain barriers to employment that service members often face when making the transition from military service to the civilian workforce. The Act also expedites the process for certain occupational and professional licensing for recently discharged veterans and spouses when a military family moves to Maryland. MIEMSS has implemented procedures to credit appropriate training and education for service members who are seeking Maryland licensure or certification as EMTs, CRTs, or paramedics and to expedite licensure or certification processes.

To learn more and to register for Operation Hire, visit the website (www.veterans.maryland.gov/operation-hire-marylands-100-day-veteran-hiring-challenge/) or call Dana Hendrickson, Director of Outreach and Advocacy, Maryland Department of Veterans Affairs at 410-260-3842.

Click it or Ticket 2014: Buckle Up or Pay the Price

At a press conference on May 19, 2014, the Maryland Motor Vehicle Administration’s Highway Safety Office (MHSO) partnered with the Anne Arundel County Police Department and the Maryland Transportation Authority Police in a simulated rollover crash involving a pickup truck. The pickup reached a speed of more than 40 miles per hour before hitting a special apparatus that induces a rollover, and the effects of the crash on an occupant not wearing a seat belt were demonstrated to the audience. A heavy-duty pickup truck was specially selected for this demonstration because of the misconception that many members of the public have that a larger vehicle will keep drivers and passengers safe in a crash. Says MVA Administrator and Governor O’Malley’s Representative for Highway Safety, Milt Chaffee, “The fact is that drivers and passengers in all seats in every vehicle need to wear a seat belt.”

This demonstration was a component of the Click it or Ticket/Toward Zero Deaths campaign, which focuses on promoting seat belt use while also preventing impaired, aggressive, and distracted driving. This year’s theme is “Buckle Up or Pay the Price.” On the evening of May 19, law enforcement agencies across Maryland also participated in a special “border-to-border” nighttime seat belt enforcement event in conjunction with law enforcement agencies up and down the east coast. Maryland’s seat belt law requires the use of seat belts in all seating positions and carries a fine of $83.

At the Click it or Ticket press event in May, law enforcement and the Motor Vehicle Administration partnered to demonstrate the effects of a rollover crash involving a pickup truck (left). Spectators survey the damage after the crash (right). Photos courtesy of Susanne Ogaitis-Jones.
SEE YOU AT THE BALLPARK!

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