Maryland Emergency Medical Services Plan
Board Approved - April 8, 2014
SEMSAC Approved - March 6, 2014

Vision

To be a model statewide system of prehospital and hospital-based emergency care that is regionalized, coordinated, and accountable, and which strives to prevent or minimize the impact of sudden illness and injury.

Patients with the need for emergency care in Maryland will receive the right care, in the right time, and in the right place.

Mission

To prevent injury and illness and to ensure that all patients with acute illness or injury receive timely, safe, coordinated, appropriate, evidence-based, and effective emergency care by a well-trained and diverse workforce sufficient to meet the needs of the system.

Goals/Objectives

Goal 1: To prevent illness or injury
   Objective 1.a Utilize EMS providers to prevent acute and exacerbations of chronic illness and injury in the community
   Objective 1.b Educate the public and EMS providers based on ongoing epidemiological assessment of the state and community

Goal 2: To provide timely emergency care
   Objective 2.a Provide timely prehospital response for time-critical conditions
   Objective 2.b Provide timely access to emergency departments and trauma and specialty centers
   Objective 2.c Provide timely hospital response for time-critical conditions

Goal 3: To provide safe emergency care
   Objective 3.a Improve the safety of prehospital care
   Objective 3.b Improve the safety of trauma and specialty care
   Objective 3.c Improve the safety of ground and air ambulance transport and care
   Objective 3.d Maintain an effective licensing and certification process for EMS providers
   Objective 3.e Maintain an effective designation process for trauma and specialty centers
   Objective 3.f EMS response vehicles are appropriately staffed and equipped
Goal 4: To provide coordinated emergency care
Objective 4.a Prehospital and hospital care are integrated
Objective 4.b Maintain the coordination and situational awareness of health and medical resources on an ongoing basis and during a mass casualty or catastrophic health event
Objective 4.c Maintain a reliable and effective statewide EMS communications system
Objective 4.d As appropriate, align the Maryland EMS Plan goals and objectives with public health and public safety strategies at the national, state, and local levels

Goal 5: To provide appropriate emergency care
Objective 5.a Appropriate prehospital- and hospital-based emergency care is provided for all patients and for special populations
Objective 5.b Patients are transported to the most appropriate facilities
Objective 5.c Air and ground EMS resources are appropriately utilized

Goal 6: To provide evidenced-based emergency care
Objective 6.a Utilize an evidence-based approach to develop EMS protocols
Objective 6.b Continue to utilize an evidence-based approach to develop standards for trauma and specialty centers
Objective 6.c Facilitate prehospital- and hospital-based research in emergency care
Objective 6.d Collect and maintain secure, accurate, and reliable data on the EMS system

Goal 7: To provide effective emergency care
Objective 7.a Maintain comprehensive medical oversight of prehospital care, including emergency medical dispatch and EMS educational programs
Objective 7.b Maintain comprehensive quality improvement in both prehospital and hospital phases of emergency care, including comprehensive patient care data with measurable outcomes
Objective 7.c EMS policy development and COMAR Title 30 regulations support improved patient outcomes

Goal 8: To maintain a well-trained, diverse, and sufficient workforce
Objective 8.a Continue to meet national education standards for EMS providers
Objective 8.b Maintain EMS workforce diversity consistent with Maryland’s population
Objective 8.c Implement strategies to recruit and retain providers in the emergency care workforce
Objective 8.d Continuously improve access to and the quality of educational programs