The fifteenth Miltenberger Emergency Services Seminar will be held on March 10 & 11 at Rocky Gap Casino Resort in Flintstone, Maryland. Please join us and participate in the excellent educational opportunities this program offers, along with the chance to enjoy the relaxing atmosphere in the mountains of Western Maryland.

The Miltenberger Emergency Services Seminar is designed to meet the continuing education needs of emergency services providers in Western Maryland and the surrounding area. The large diversity of workshops offered at this year’s seminar include EMS, Nursing, Fire, and Dispatch. A strong inter-working relationship among public safety and health care providers is the key to the successful outcome of any incident.

The program this year will feature a variety of pre-seminar workshops during the day and evening on Friday and the all-day seminar on Saturday. Some classroom spaces are limited in size, so please register early.

The keynote speaker for Saturday’s seminar is Dr. Alasdair K. Conn, Chief of the Massachusetts General Hospital Emergency Department at the time of the Marathon bombings. He will be presenting Terrorist Bombings in Boston! The Emergency Response and Lessons Learned.

Registration Information
Pre-registration is required and must be received via our new website, www.miltenbergerseminar.com, or at the MIEMSS Region I Office by February 27, 2017. Everyone registering by this date for the daylong classes on Friday or the seminar on Saturday will receive a t-shirt. Please register early to ensure yourself a place in this outstanding program. Registration confirmation notices will be mailed. If the confirmation notice has not been received by March 6, 2017, it is the responsibility of the attendee to verify that their registration has been received. Late registration will be accepted on a space available basis.

Cancellations
Cancellation notices submitted in writing to the MIEMSS Region I Office and postmarked no later than March 2, 2017, will be eligible for a full refund. If a registrant is unable to attend, another person may be substituted with a letter from the original registrant or sponsoring agency authorizing the substitution. No refunds will be issued for cancellations after March 2, 2017.

Fees
All daylong workshops on Friday are $35 and the Friday evening presentation will be $15. There is a $75 registration fee for the Saturday seminar and it covers all activities, including continental breakfast, breaks, luncheon, and printed materials. Payment may be made in the form of check or by credit card; there is a $30 fee for all returned checks. If your company or agency would like to be invoiced for the program, please contact the MIEMSS Region I Office at 301-895-5934 or 301-746-8636. Payment information must accompany registration. This affordable registration fee is possible due to the generous support of the Western Maryland Health System, Garrett Regional Medical Center, R Adams Cowley Shock Trauma Center, Maryland Emergency Number Systems Board, Emergency Medical Services for Children, MIEMSS, and MFRI.

Continuing Education Credits
All workshops and lectures are approved for continuing education credits by MIEMSS. Conference materials will also be available to request continuing education credits from neighboring jurisdictions and other organizations.

Nursing Contact Hours
Western Maryland Health System (WMHS) is approved (PW 13-03-506-1001) as a provider of continuing nursing education by the Maryland Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. WVBRN provider registration number is WV96-0009RN. Friday’s "Pediatric Vascular Access Workshop" and “Hot Topics in Ischemic Stroke/Shock–The Killing Force” each provide 7 contact hours. The Saturday seminar provides contact hours as noted below. To receive nursing contact hours, participants are required to attend the entire session and submit the course evaluation.

Courses Eligible for Nursing Credit
Friday: Pediatric Vascular Access Workshop (7Hrs)
Ischemic Stroke/Shock–The Killing Force (7Hrs)
Saturday: Terrorist Bombings in Boston! (1.25Hrs)
Infants: Sick or Not Sick (1.25Hrs)
Saving the Exsanguinating Trauma Patient (1.25Hrs)
Shock – Why Vital Signs are Vital (1.25Hrs)
Megacode Simulator (1.25Hrs)
Pediatric Ventricular Assist Devices (1.25Hrs)
Medical Response to Human Violence (1.25Hrs)
Trauma Case Review (1.25Hrs)
NAS – Neonatal Abstinence Syndrome (1.25Hrs)
limited to ED, Nursery, OB)

Schedule Changes and Right to Cancel
Every effort has been made to ensure accurate information in this brochure. However, due to unforeseen circumstances, it may become necessary to make changes to the schedule. The Miltenberger Emergency Services Seminar Planning Committee reserves the right to cancel or make changes in course offerings, presenters, and session times without prior notice to attendees.
Hotel Accommodations
A limited number of rooms have been reserved at Rocky Gap Casino Resort at special discounted rates for Miltenberger Emergency Services Seminar participants. These special prices can be guaranteed ONLY until Tuesday, February 7, 2017. After this date, the availability of discounted rooms cannot be guaranteed. The room rates are $139 per night plus tax. All room rates are subject to state and county taxes. To obtain these discounted rates, please identify yourself as a participant of the Miltenberger Emergency Services Seminar. Please reserve your room early by calling Rocky Gap Resort at 301-784-8400 or 1-800-724-0828.

Directions to Rocky Gap Casino Resort
Take I-68 West to Rocky Gap State Park, Exit 50. Make a right off the exit. The resort is visible from the road.
Take I-68 East to Rocky Gap State Park, Exit 50. Make a left at the stop sign and cross over the bridge. The resort is visible from the road.

Directions to Allegany College of Maryland’s Continuing Education Center
Take I-68 West to Exit 44, Willowbrook Road. Turn left at traffic light onto Willowbrook Road and continue for approximately 1 mile.
Take I-68 East to Exit 44, Willowbrook Road. Turn right at the bottom of the ramp onto Willowbrook Road, continue for approximately 1 mile.

Directions to MFRI - Western Maryland Regional Training Center
Take I-68 West to Exit 42, US 220 S. toward Keyser, WV, keep left on ramp, turn left on US 220 S., continue approximately 3.7 miles, turn left onto Arnel Ave, then right on Hazmat Drive.
Take I-68 East to Exit 42, US 220 S. toward Keyser, WV, turn right on US 220 S., continue approximately 3.7 miles, turn left onto Arnel Ave., then right on Hazmat Drive.

Special Accommodations
If you require special accommodations, please provide information about your requirements when you register.

Additional Information
You may wish to bring a sweater for your own comfort. For additional information, please contact the MIEMSS Region I Office at 301-895-5934 or 301-746-8636. You may also want to visit Rocky Gap’s website at www.rockygapresort.com to check out the resort and other activities available during your stay.

Miltenberger Pre-Conference Programs at Allegany College of Maryland and Rocky Gap Resort on March 10, 2017

FRIDAY; 8:30 a.m. – 4:30 p.m. at ALLEGANY COLLEGE OF MARYLAND’S CONTINUING EDUCATION CENTER

1) Pediatric Vascular Access Workshop
Sponsored by the EMSC Partnership for Children Grant with support from the pediatric specialty centers in Maryland.
This workshop is designed to provide technical updates on vascular access in children for advanced health care providers (EMS and RN). Through didactic sessions, video demonstration, and hands-on practice, participants will gain experience with IV, IO, and implanted vascular access. When to, how to, and most importantly, why to start medication and fluid administration for children in emergent situations will be discussed in both case examples and simulation.
Full Day 7-hour workshop developed by EMSC. HANDS-ON/LIMITED NUMBER OF PARTICIPANTS; REGISTER EARLY. (7 Hrs total; 3.5 Hrs Cat A/M and 3.5 Hrs Cat B/T) Lunch will be provided.

2) Dispatch Course: Spirit to Serve
Presented by Public Safety Training Consultants
Service and staff empowerment are key to success. How do those of us in the 9-1-1 and emergency communications profession encourage people to have a spirit to serve? For protocol driven agencies using products like Priority Dispatch (IAED) and other systems, how do you stay protocol compliant and still offer sincere and vital customer service? We will show ways of taking the “robotic voice” out of any call taker and blend pre-arrival compliance with spectacular service delivery! Students will walk away with positive examples of a spirit to serve.
We will demonstrate ideas of employee driven service while maintaining information gathering, professionalism, policy compliance, complacency avoidance, risk management and instilling true service while they listen to the caller rather than just hear the caller. This class is tailor made for anyone from line-level to management. Everyone will walk away with tools you can use and ideas to improve quality assurance scores. An additional segment of the class is a thought process of a “let’s move forward” mantra rather than bad habits that perpetuate bad service. We will show students effective ways of managing their issues of call complacency or repetitive call dismissal. (7 Hrs BLS: L, ALS: 2) Lunch will be provided.

3) Stroke / Shock

Hot Topics in Ischemic Stroke
Presenter: Barbara Cysyk, BSN, RN, SCRN, Manager, University of Maryland Upper Chesapeake Health Stroke Center
Recent updates to guidelines are prompting stroke centers to redesign their processes and protocols. Topics will include prehospital recognition and notification; stroke mimics; the changing criteria and faster treatment of IV tPA; criteria for endovascular treatment (clot retriever); and management of glucose, temperature, and hydration in acute stroke.
(3.5 Hrs BLS: M, ALS: A)

Shock – The Killing Force
Presenters: Juan Arrisueno, MD, WMHS Trauma Services Chair; Birat Dhungel, MD, WMHS Trauma Surgery; William May, MD, WMHS Emergency Medicine
Shock is a life-threatening condition of circulatory failure. The effects of shock are initially reversible, but rapidly become irreversible, resulting in multi-organ failure (MOF) and death. When a patient presents with undifferentiated shock, it is important that the clinician immediately initiate therapy while rapidly identifying the etiology so that definitive therapy can be administered to reverse shock and prevent MOF and death.
The definition, classification, etiology, and pathophysiology of shock are discussed in this review. The clinical presentation and diagnostic evaluation of undifferentiated shock and the evaluation of patients with specific forms of shock will be discussed by three physicians.
(3.5 Hrs BLS: M, ALS: A)
Lunch will be provided.

4) Community Paramedicine / MICH / Active Assailant and Safe Zones

Mobile Integrated Community Health Program: A Team Approach to Population Health
Presenter: Sgt. Jared Smith, MA, NRP, MICH EMS Manager, Queen Anne’s County Department of Emergency Services
The Mobile Integrated Community Health Program utilizes an innovative approach that allows EMS to work with an array of health care and social service partners to improve the health of the community. Queen Anne's County has completed a pilot program that has worked well to combine efforts with the Department of Health and local hospitals. This presentation will discuss how the program works and how it is benefiting stakeholders as well as the citizens of Queen Anne's County.

Community Paramedicine: The Eagle County, Colorado Program
Presenter: Eagle County Paramedic Services
EMS resources that are often underutilized have been filling a void for an underserved rural population in Eagle County, Colorado for the last eight years. In this session, officials from Eagle County Paramedic Services will present their expanded-role community paramedicine program, discuss the specialized training requirements paramedics must undergo, and review lessons learned over their years of service. Join us as they share their experiences of the development and implementation of one of the longest-running community paramedic programs in the country.
(3.5 Hrs BLS: M, ALS: A)

Active Assailant and Safe Zones
Presenter: Cpl. Travis Nelson, Liaison Officer, Maryland State Police, MD Emergency Management Agency, State Emergency Operations Center
This course will review the interdisciplinary response for fire, EMS and emergency management to an active assailant or potentially volatile incident. It will review security and safety concerns on scene and how to quickly access patients while the incident is still evolving. The course will examine methods on how to integrate the police and EMS/fire initial response and explore equipment options. Discussion topics will also include appropriate personal protective equipment considerations and differentiate cold, warm and hot zone operations.
(3.5 Hrs BLS: L, ALS: 2)
Lunch will be provided.

FRIDAY EVENING; 6:00 p.m. – 9:00 p.m. at ROCKY GAP CASINO RESORT

5) “Hey, Let’s Be Careful Out There.”
Presenter: Sgt. Alexander Kelly, MSP
The sergeant's words of advice from long ago on Hill Street Blues still apply very much today. This course will provide fire and EMS with recommendations for enhancing provider/rescuer safety in the risky environments in which we most frequently operate. Vehicle crash scenes, behavioral emergencies, and substance abuse/manufacturing will be featured. We will maintain a light outlook on a dark subject. Lively discussion and questions a must. (3 Hrs BLS: L, ALS: 2)
SATURDAY - MARCH 11, 2017

6:45 a.m.  Registration
8:00 a.m.  Welcome/State of the State

8:30 a.m.  General Session
Terrorist Bombings in Boston! The Emergency Response and Lessons Learned. Presenter: Alasdair K. Conn, MD
During the terror filled bombing incident at the finish line of the Boston Marathon in 2013, controlled chaos ensued. Dr. Conn will describe in detail the emergency medical response and what worked and what did not work in the early management of the disaster victims. Dr. Conn will review recommendations of the Hartford Consensus and its strategies to enhance survival in a future active assailant or MCI event.

10:00 a.m.  Breakout Session 1

Infants: Sick or Not Sick, Always Small, and Sometimes Scary
Presenter: Linda Arapian, RN, MS, CEN, CPEN, EMT, Pediatric Nurse Clinician, Montgomery County Fire and Rescue
This presentation will address the new term – BRUE: Brief Resolved Unexplained Events (Formerly Apparent Life-Threatening Events).
Any emergency call with an infant needs to be handled with care. When an infant under one year has experienced a sudden and brief change in their A, B, C and D’s – a careful assessment is needed. There are also two patients (or three); clear communication and guidance are needed as they prepare for transport to a hospital for evaluation.

Saving the Exsanguinating Trauma Patient: From CPR to EPR
Presenter: Samuel A. Fisherman, MD, FACS, FCCM, Professor, Department of Surgery, Program in Trauma, University of Maryland School of Medicine
For trauma patients who suffer a cardiac arrest from exsanguinating hemorrhage, the chances for survival are less than 10%. Surgeons can’t stop the bleeding before it’s too late. Emergency Preservation and Resuscitation (EPR) using very deep levels of hypothermia might decrease metabolic demands during cardiac arrest to buy time for the surgeons to control the hemorrhage.

Bleeding Control (BCon)/Stop the Bleed
Presenters: Wayne B. Tiemersma, NRP, EMS Chief, Garrett County Department of Public Safety; Elizabeth Wooster, PhD, BSN, MsEM, CEN, NRP, WMHS, Trauma Program Manager
Our nation has a history of learning hard lessons from wartime experiences; hemorrhage control is no different. The Hartford Consensus directs that all responders have the education and equipment for hemorrhage control and strongly endorses civilian bystanders to act as immediate responders. Immediate responders represent a foundational element of the ability of the United States to respond to these events, and are a critical component in our ability to build national resilience.

9:45 am  Break

11:15 am  Drawing
11:30 am  Buffet Lunch
12:15 pm  Lunch On Your Own

12:30 p.m.  Breakout Session 2

Shock – Why Vital Signs are Vital
Presenter: William May, MD, WMHS Emergency Medicine
Early recognition and treatment of shock patients foster a decrease in multi-organ failure or death. Dr. May will discuss the major causes of shock as well as the significant signs that a patient may be in shock. Participants will discuss the determining assessment factors in recognizing the shock patient including a review of treatment options to show how positive patient outcomes are gained through early intervention and recognition.

Megacode Simulator
Presenters: Crissy Marz, RN, NRP, WMHS; Doug Beitzel, NRP, Garrett College MEGACODE...the dreaded experience that occurs every time you take the ACLS course. It no longer has to elicit fear and dread. This hand-on course will work megacodes on a high-fidelity patient simulator, which will record quality CPR, airway management, drug administration, etc. All events are videotaped and the simulator timestamps events as they take place. Put your megacode skills to the test, and then learn during a stress-free debrief session following each megacode simulation.

Pediatric Ventricular Assist Devices (VAD) – Technology and Tender Care Required
Presenter: Gary Oldenburg, MS, RRT-NPS, ECMO and VAD Program Manager, Children’s National Health System
Children have been receiving both right and left VADs for more than five years and they are taking them to school, the mall, and the ball park. Types of heart disease that benefit from VADs, both as a bridge toward transplant and as destination therapy, will be discussed. Just as children come in many sizes—so do the assist devices. Come learn about the children, the devices, and the needs in transport to the hospital.

Community Paramedicine: The Eagle County, Colorado Program
EMS resources that are often underutilized have been filling a void for an underserved rural population in Eagle County, Colorado for the last eight years. In this session, officials from Eagle County Paramedic Services will present their expanded-role community paramedicine program, discuss the specialized training requirements paramedics must undergo, and review lessons learned over their years of service. Join us as they share their experiences of the development and implementation of one of the longest running community paramedic programs in the country.

Only as Old as You Feel?
Presenter: Laura S. Buchanan, Assistant Professor of Surgery, R Adams Cowley Shock Trauma Center, University of Maryland
The elderly are the largest growing segment of our population. Our senior citizens have unique issues related to their care, especially in emergency traumatic events. This session will review the effects of trauma on aging adults, and the effect of an aging population on trauma care and the emergency trauma systems that must handle this ever-expanding group of patients.

2:00 p.m.  Breakout Session 3

Medical Response to Human Violence Cases
Presenter: Debra A. Wolford, RN, FNE, A/P, DW/FNE/Foresenic Program Coordinator, Western Maryland Regional Medical Center
This course will cover current topics and guidelines when responding to and caring for victims of human violence. We will discuss child abuse, intimate partner violence, sexual assault, and strangulation cases, and how your first TOUCH matters every time. Human violence is a fatal illness.

Mobile Integrated Community Health Program: A Team Approach to Population Health
Presenter: Sgt. Jared Smith, MA, NRP, MICH EMS Manager, Queen Anne's DES
This program utilizes an innovative approach that allows EMS to work with an array of health care and social service partners to improve the health of the community. Queen Anne's County has completed a pilot program that worked well to combine efforts with the Department of Health and local hospitals. How the program works and benefits stakeholders and county citizens will be discussed.

Trauma Case Review
Presenter: Elizabeth Wooster PhD, BSN, MS, MsEM, CEN, CPEN, CFRN, CTRN, NRP, Trauma Program Manager, WMHS Trauma / Emergency Services
This is a compelling story of a patient’s journey through the trauma system. The program will focus on prehospital care, hospital care, and integration back into the routine of life. The camaraderie of all the providers and emergency medical system in place make all the difference in this patient’s outcome.

3:15 pm  Break

3:30 p.m.  Breakout Session 4

Sick or Not Sick, Always Small, and Sometimes Scary
Presenter: Linda Arapian, RN, MS, CEN, CPEN, EMT, Pediatric Nurse Clinician, Montgomery County Fire and Rescue
This presentation will address the new term – BRUE: Brief Resolved Unexplained Events (Formerly Apparent Life-Threatening Events).
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4:45  Seminar Ends
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| 10:00 | Breakout Session 1                           |                | **First Response and Crime Scene Awareness**  
**Presenter: Lt. Chuck Ternent, Cumberland Police Department**  
Although all public safety responders have a common goal, each component may have different duties and priorities while on the scene of an emergency. This class will help fire and EMS responders better understand the role of law enforcement and how to work as a team on a crime scene. (1.5 Hrs BLS:L, ALS:A) |
| 12:30 | Breakout Session 2                           |                | **NAS – Neonatal Abstinence Syndrome – Minutes, Hours, and Days**  
**Presenter: Barbara Moore, MSN, RN, CRNP, Mt. Washington Pediatric Hospital**  
Every 25 minutes, a baby is born suffering from opiate withdrawal. Use of opiates during pregnancy can result in a drug withdrawal syndrome in newborns that varies depending on the type of drug, length of use, and frequency of use. Newborns with NAS are more likely than other babies to also have low birthweight, respiratory complications, delays in development, and withdrawal syndrome. The newly born (1 hour) and the neonate (28 days) will need extra support and care. (1.5 Hrs BLS:M, ALS:A) |
| 12:30 | Breakout Session 3                           |                | **Altered Level of Responsiveness**  
**Presenters: Wayne Tiemersma, NRP, Garrett County EMS Chief; Doug Beitzel, NRP, Garrett College**  
Drugs, diabetes, hypoxia, trauma...just a few things that can cause altered levels of responsiveness in our patients. We are seeing an increase in call volume for these type of patients. Learn about these through a lecture and hands-on scenarios using a lifelike, interactive, high-fidelity patient simulator. This simulator is able to record and time stamp all your actions during the scenario. Review and watch your team in action during a debrief session to follow. (3 Hrs BLS:M, ALS:A) |
| 13:15 | Lunch Over                                  |                |                                                                            |
| 14:00 | Session 4                                   |                | **Surviving Dispatch Stress Continued**  
**Presented by Public Safety Training Consultants**  
Call Takers and Dispatchers need stress management, as do first responders. Dispatchers envision each call they take from the public and often don’t have an outlet for those images. They deserve a day of honest discussion and education. Our instructors are subject matter experts and know real-life coping tools. This class will make a difference in your dispatchers’ personal and professional lives for coping with all varieties of stress. (6 Hrs BLS:L, ALS:A) |
| 16:15 | Lunch Over                                  |                |                                                                            |
| 16:30 | Session 5                                   |                | **Surviving Dispatch Stress Continued**  
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| 17:00 | Seminar Ends                                |                |                                                                            |
# Miltenberger Emergency Services Seminar

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<td><strong>P.</strong> Trauma Case Review</td>
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MILTENBERGER EMERGENCY SERVICES SEMINAR - REGISTRATION FORM
(Please duplicate form and use for additional registrants)

LAST NAME: _______________________________________________ FIRST NAME: _____________________________________ MI: ______

STREET: ___________________________________________________________________________________________________________________

CITY: ________________________________________________________ STATE: __________ ZIP: ____________________

COUNTY OF RESIDENCE: __________________________________ EMAIL: ________________________________________________________

PHONE #: ___________________________________ OTHER PHONE #: ____________________________________

DATE OF BIRTH: _________________________________ PROVIDER ID: __________________________________

PRIMARY AFFILIATION: ________________________________________________________________________________________________

CERTIFICATION/ LICENSURE (Circle all that apply) FF EMR EMT CRT PARAMEDIC EMD LPN RN NP PA MD

SIGNATURE: ____________________________________________________________ DATE: ___________________________

(I certify that the information on this form is correct.)

PRE-CONFERENCE WORKSHOPS
Place check next to the class you wish to attend

FRIDAY- DAYLONG CLASSES
   ____ 1. Pediatric Vascular Access Workshop – ($35)
   ____ 2. Dispatch Course – ($35)
   ____ 4. Community Paramedicine / MICH / Active Assailant and Safe Zones – ($35)

FRIDAY EVENING
   ____ 5. “Hey, Let’s Be Careful Out There.”– ($15)

___ SATURDAY SEMINAR ($75) Please circle your choice below for each Breakout Session

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If you choose Workshop(s) E or F, do not choose any other classes for the day. Also for Workshop F - Fire class being held at WMRTC/MFRI, no fee applies. If you plan on taking Workshop(s) C or M, please keep in mind that they are each 2-session classes.

 PLEASE INDICATE YOUR T-SHIRT SIZE:  S  M  L  XL  XXL  XXXL

VISIT OUR WEBSITE - MILTENBERGERSEMINAR.COM – TO REGISTER AND PAY

Or

Mail Registration Form and Payment to: MIEMSS Region I Office, P.O. Box 113, Frostburg, MD 21532

Make Check or Money Order Payable to
** Region I Emergency Services Education Council**

PRE-REGISTRATION IS REQUIRED AND MUST BE RECEIVED VIA THE WEBSITE (WWW.MILTENBERGERSEMINAR.COM) OR IN THE MIEMSS REGION I OFFICE BY February 27, 2017. (ALL THOSE ATENDING FRIDAY DAYLONG CLASSES OR SATURDAY’S SEMINAR, WHO ARE REGISTERED BY THIS DATE, WILL RECEIVE A T-SHIRT.)