MIEMSS encourages EMS providers to share the Maryland Crisis Hotline phone number with suspected opioid overdose patients refusing transport to a hospital. The Maryland Crisis Hotline is provided by the Maryland Department of Health and Mental Hygiene (DHMH). The hotline provides support, guidance, and assistance on how to access Substance Use Disorder and mental health services. Information includes accessing naloxone, recovery support, and family services as available/appropriate in the individual’s local area. Encouraging patients to utilize the crisis hotline may help prevent future overdoses and assist to combat the opioid epidemic.

For more information on Hotline services, click here.