

## JAC Meeting – December 13, 2023

Chair Christian Griffin called the meeting to order. He asked if there are corrections to the October JAC Meeting Minutes. Having none, Robert Yerkie made the motion to approve the October Minutes, second by Chris Truitt. Minutes unanimously approved without further discussion or absentension.

Dr. Chizmar: Happy Holidays. Discussed Transfer of Care times. He presented a PowerPoint that focused on measuring transfer of care times across the state; presented a 90 percentile time graph. The goal is less than 35 minutes. Within the past two weeks there has been an increase in EMS transport volume. Regional Coordinators have also been focusing on consistency in documentation. When the transfer of care time is equal to the back in service time, usually one of the two times is not correct. I think everyone on the call understands that. Dr. Chizmar will be focusing with the QA officers on this tomorrow. This should be a metric to pay attention to.

Dr. Chizmar displayed a slide of what is being reported to HSCRC and what is being reported to MHA. Dr. Chizmar is meeting with some of the hospitals individually noted in red on the displayed slide. They fall in an area where the times are not being accurately recorded. He discussed in greater detail red, green and yellow and what the individual hospitals are looking like. Coordinators are there to observe and help with consistency of documentation.

Language Line: There is a significant population for whom English is not the patient's primary language. It is not acceptable in 2024 to just say there is a language barrier without attempting to overcome that language barrier. In the proposed protocol they are going to ask the clinician to use the jurisdictionally approved language translation service. 911 Centers all universally have this capability. There significant risks to rely on family members. Will be in the 2024 General Patient Care protocol.

eMEDS: Transition to eMEDS v3.5: Transition was completed on 12/01/2023 at midnight. This went very well according to Jason. 20 people were in attendance on the Midnight call and they were thanked for staying up for this. Thanks to all the EMSOPs for their assistance in this transition. If you do have concerns, contact Jason or Aksa at [emedssupport@miemss.org](mailto:emedssupport@miemss.org) that generates a ticket to help with them.

PCR Completion: eMEDS PCR completion is a critical item to remember. A call is not done until the PCR is complete. Apply as much pressure as you can to get these done. Dr. Chizmar hopes that this is dealt with at the EMSOP level. A CAD report is available in eMEDS report writer to assist with the review of those reports that may be missing. Important for EMSOPs to review this report, or some other method to ensure an eMEDS report is complete. There were one or two compliance cases where there were over 100 delayed or missing eMEDS or PCRs. It is very clear in the regulations as well as the Protocols that the PCR needs to be completed. Dr. Chizmar is willing to take those cases forward to the state level. His only ask is that you apply as much pressure as you can at the jurisdictional level. The state compliance process takes a

significant amount of time to walk someone through. He is not easily able to put a summary suspension in place for missing eMEDS reports. He is willing to take these cases forward to the EMS Board and ask for suspensions and various disciplinary actions. To the extent it can be dealt with on the local level, but if you have someone who is unresponsive to your requests send through the 5 Day 35 Day to Lisa. We will be spending a lot of time discussing this tomorrow.

Dr Chizmar asked Jason to run the statewide CAD to eMEDS reconciliation report. Everyone is able to do this. If you don't know how, reach out to Jason or Dr. Chizmar. Important to run reliably your own CAD reconciliation data daily and you will see there are a fair number of reports that are missing or delayed. Records are being requested by attorney's offices, primary care offices, hospitals and there is nothing more embarrassing for MIEMSS or the jurisdiction to say there is no record. In some counties, there are still CAD records for which there are no eMEDS reports at all and that should not be the case. Asking for QA/QI officers to help clean this up.

Cardiac Arrest survival rates are middle of the road. Three different training sessions were provided by Priority Dispatch to the 911 centers throughout the state on how to run T-CPR reports. Dr. Chizmar has two asks: 1) time from PSAP call to cardiac arrest recognition and; 2) time from PSAP call to first T-CPR assisted compression are recorded in CARES recorded. They would like to automate this.

Bev Witmer:

-Annual Report for Education Programs are Due Jan 31<sup>st</sup>. The pdf version was sent out today

-KAVE Ticket Issue: Discovered in mid Oct that responses to tickets were not being received by the person who submitted the inquiry. We have a work around until IT can fix this software bug.

Poll: Considering sending emails through licensure to alert service directors when a clinician's app has been processed as final for initial, reinstatement and reciprocity. Does anyone have any concerns? Are there additional roles within licensure that needs these emails?

Con-Ed Changes: Attendees cannot be added to the course request until after course approval. We have found when they are added in the request, instructors are not going back and editing the completion data. This is causing a mismatch in the coned report.

Licensing Regulations: They are anticipated to be published and approved in early 2024. Reminder regarding the EMT Renewal regulation. Those who have a July 31, 2024 expiration date have the option of completing the previous method of con-ed or taking advantage of the new model. New model is 20 hours of didactic, 3 years of protocol updates and skills verification by the EMSOP. Those who have a Jan 31, 2025 expiration date will need to comply with the new model unless they took the previous 24 hour refresher prior to July 31<sup>st</sup>. As always, a current NREMT card is auto renewed with a submitted application.

SMC Workgroup: 5 education programs are working an evidence sheet now to determine who programs are currently verifying skill competency.

Education News: BLS Psychomotor Exam Trends are shared monthly with education programs and educators so that they have an opportunity to modify curriculum or add activities to better prepare students for exams and patient care.

The Pilot Report will be shared at the January meetings regarding the BLS Psychomotor Exams.

Ben Kaufman: Unexpected fall out of eMEDS – some administrative, no longer in the system. Is there an administrative step that can be put in that says this person is going to be removed out of the system?

Cyndy Wright-Johnson: Charles Regional Hospital submitted the first Right Care When It Counts nomination. Thanked this group for their Champions. Recruiting Pediatric Nurse Champions. JAC representative to PMAC is Chris Truitt. Happy Holidays.

Elections for Chair and Vice-Chair: JAC Chair nomination is Christian Griffin. Floor opened for other nominations, none offered. Hearing none, nominations closed. Vice-Chair, nomination is Joe Cvach. Floor opened for other nominations, none offered. Hearing none, nominations closed. JAC Chair Christian Griffin and Vice-Chair Joe Cvach both unanimously elected to their nominated positions.

MSP: There are currently six in the MSP academy that will graduate in April. Two finished their initial training. There was an incident in St. Mary's County with a horse and buggy; great job on that. Any jurisdiction interested in training, contact Michael McCluskey. Shawn Davidson stated he has heard great things about the MSP.

**Jurisdictional Roundtable:**

Annapolis City: Will have a new Deputy Chief within the next month or so.

Anne Arundel County: They went live with FirstWatch. Getting there will be a useful tool for them.

Baltimore City: Happy Holidays. Submitted an RFP for nursing. Thanks to MIEMSS and Dr. Chizmar.

Baltimore County: Their QRT will be rolling out soon. Working on a few eMEDS items; one clinician will be a paramedic and will start two days a week up to five days a week. Recruit class/EMT in right now. Posting for a vacancy for a person going back to the field. New CAD went into effect three weeks ago.

BWI: Started staffing at the terminal on November 13<sup>th</sup>. Able to operationalize their supervisor, now the station commander. It's quickly become the busiest unit at the airport with a four minute response time.

Carroll County: Hiring 13 more paramedics. After the first of the year, they will be opening up the application process for firefighter/paramedics with 84 more. Continuing to move forward.

Caroline County: Just about finished with FirstWatch. Currently fully staffed, actually over one paramedic. Hopefully MIH will be happening sooner rather than later.

Dorchester County: Merry Christmas and Happy New Year.

Harford County: Happy Birthday wishes to John.

Montgomery County: 13 EMS supervisors; MHA program due to wrap up next month. IV Pump next month. If anyone has any I-gel

Ocean City: Going well in OC, just completed their cadaver lab. Thanked Dr. Chizmar for coming down one day. MIH going well in Worcester County. Their call volume is decreasing. CAD program in the process of being replaced. There are a few leadership changes within the department.

Queen Anne's: 2023 Bay Bridge Run went off without a hitch. January 1<sup>st</sup> they have had the Zoll vents inservice for about one year now and are going to get some continuing education from Zoll. MIH program going well, in its tenth year. Two paramedic positions now open; had someone transfer in as the new EMS training coordinator position.

Salisbury: Looking at a couple of different ultrasound probes. MIH program is steady. New fire chief starts Monday. Always recruiting.

St. Mary's County: Will have an announcement soon on our DES Director and Career EMS Chief.

Talbot County: Hiring ALS, three short. They conducted mandatory training with Chesapeake college, very good collaboration. Will rejuvenated their MIH Program, January 2024.

Washington County: Finalizing the IV Nitro implementation.

Christian Griffin: Asks that JAC be provided with the most up-to-date list of HJOs and JAC representatives.

Happy Holidays to all.

Next meeting is February 14<sup>th</sup>.

Meeting adjourned at 11:20 am.