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eMEDS® BULLETIN

AI Assist Functionality Available

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ImageTrend's AI Assist in eMEDS reports helps speed up data entry. Using this technology, EMS clinicians may scan an image or record a short voice clip. Elite analyzes that image or recording and suggests appropriate placement within the PCR data fields. If accepted by the clinician, Elite then populates the appropriate run form fields.

AI Assist recognizes medication names, abbreviations, and common medical terminology. For eMEDS reports, AI Assist can complete many—but not all—fields on the run form.

Examples:

- Take a photo of a patient's insurance card, and AI Assist can populate the insurance fields on the incident form.
- Record a provider reading a patient's current vital signs, and AI Assist can create a vitals record with the associated values.

Agency Configuration

As of Thursday, December 18, 2025 users in the "eMEDS EMSOP Administrators" permission group can enable or disable ImageTrend's AI Assist tool for their selected agency. **To turn this feature on, log into eMEDS, click your agency name, select Configuration, then AI Assist.** Once enabled, AI Assist will be available to all users in your agency when completing an eMEDS report.

Demo Service Testing

AI Assist is enabled on the Demo Service account and can be tested using the Demo User credentials below. Remember, reports entered in the demo service **must NOT contain Protected Health Information (PHI) or Personally Identifiable Information (PII)** as many federal and state laws protect this information.

Demo User Login

- Username: DemoUser
- Password: Welcome1!